## B & C Physical Therapy

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As two Physical Therapists who have had abundant patient experience working in the hospital setting, what we were lacking was the business/logistics experience necessary to get our clinic started. CAVU is not your typical billing and documentation company. Within this company they have a team of experienced professionals who are highly skilled in making sure their clients' business is running smoothly. Luckily, CAVU was there for us as a guiding light to make sure we got started on the right foot.

Ceiling and Visibility Unlimited, that's what CAVU stands for. To us, they mean much more.

C – Customer service: As their client, we have only good things to say about the user experience with CAVU. From IT difficulties to billing questions, their team is always professional in helping us handle the unforeseen difficulties in running a business. What I like most about CAVU is that they are always open to suggestions from their clients' user experience to help improve their product. This shows a company that's evolving, growing with the times.

A - Accomplished: This company is run by a team of highly experienced professionals whom we can rely on for expert advice. Their CEO, Chris, is always accessible when we need his input and is always open to giving us a helping hand. Laura, with IT, Robert, from billing, are always there to help and answer our questions.

V- Vital: CAVU's EMR and billing services are a vital part of our business in making sure we run smoothly and error free. The continued success with our growing company is in part due to the efficiency and accuracy of the documentation and billing expertise provided by CAVU. So far within these 5 years, we have had no major issues with this company.

U- Unmatched: What you are getting from CAVU is not merely just an EMR and billing service. What you are getting is a team of experts with experience not just in the logistics of a health-related business, but business in general.

Boris Tong, PT, DPT, OCS

Owner of B & C Physical Therapy

